



Policy on Responsible Conduct of Gambling 2025/26

Intention

Illawarra Catholic Club (ICC) acknowledges that most people participate in gambling activities for the purposes of entertainment and suffer no harm from their activities. However, for a very small percentage of our patrons gambling can create problems of a personal and financial nature. ICC commits to providing a safe environment for all people to gamble and embraces all harm minimisation measures as stated in the Gaming Machines Act 2001, Gaming Machines Regulations 2019 and the Clubs Gaming Plan of Management.

Instruction

The Board of ICC have formally adopted the following policy statement and have instructed management to:

- Develop and implement best-practice policies & procedures for the responsible conduct of gambling
- Ensure qualified Responsible Gambling Officers are available during operating hours to proactively assist those in need. All staff working in gambling related areas have completed Responsible Conduct of Gambling training.
- Provide ongoing RCG support and training to staff so they can provide patrons and their families with appropriate assistance
- Put in place an effective gambling and liquor exclusion scheme
- Partner with a specialist counselling and crisis intervention service that provides free 24/7 assistance for patrons, families and staff who are confronted with a problem gambling situation
- Promote responsible gambling and harm minimisation practices amongst patrons, staff and the wider community

By the adoption of this policy ICC acknowledges its responsibilities to Club patrons, families and staff and at all times will provide a professional and responsible gaming venue for the benefit of the wider communities in which we are located.

Compliance Officer - Chris White 9570 3355

Specialist Gambling Provider – ClubSafe 1800 997 766

GambleAWARE (24/7) – gambleaware.nsw.gov.au 1800 858 858

Help is close at hand GAMBLEARWARE 1800 858 858 gambleaware.nsw.gov.au

ClubSAFE Counselling 1800 99 77 66 clubsafe@clubsnsw.com.au

Gaming and Liquor Self Exclusions, Player Activity Statements are available ask staff for more information